Message from the Board Chair and Chief Executive

We are delighted to present the 2016-2021 Murrumbidgee Local Health District Strategic Plan. “Wellness” and “excellence” signifies an exciting new era as we continue our proud history of delivering high quality care for the residents of our District.

We are determined to broaden our use of innovation, research and partnerships to anticipate challenges and take advantage of opportunities. The values of collaboration, openness, respect and empowerment will continue to underpin what we do.

This plan focuses on our priorities for the next three to five years. It is a plan that values our people. Our District will be the best place to work, lead, practise, volunteer, teach, lead and grow. Our priority will be person-led care.

Our vision is fresh, our priorities are clear and our commitment is solid.

Jill Ludford  Gayle Murphy
Chief Executive  Board Chair

March 2016
Our Vision

Wellness is our goal
Excellence is our passion
Our people are our future

Our Priorities

- Aspire to excellence
  Generate and proactively implement better ways of working, informed by research and innovation, using leading technologies
  Meet or exceed the expectations of consumers in all care settings
  Maintain an unyielding focus on quality and safety

- Invest in our people
  Engage with clinicians to participate in leadership, and the planning, prioritisation and delivery of quality healthcare
  Be known as the best place to work, volunteer, teach, learn and grow
  Commit to and be accountable by demonstrating and living our CORE values and behaviours

- Together in partnership
  Collaborate with others to create an interconnected system of healthcare
  Involve communities and consumers in decision making about healthcare
  Coordinate and integrate care for populations with the greatest needs, recognising that health and social outcomes are interdependent

- Focus on Wellness
  Support people and communities to learn about, and become responsible for improving their own health and wellbeing
  Shift the balance of care from hospitals to integrated primary and community-based services
  Seize every interaction as an opportunity to focus on wellness

Our Values

- Collabortion - Openness - Respect - Innovation
- Person-centred Care - Improved Aboriginal Health Outcomes - Quality & Safety - Strong Financial Performance - Staff - Innovative Rural Health Models - Person-centred Care
Focus on Wellness

We will:

• Support people and communities to learn about, and become responsible for improving their own health and wellbeing

• Shift the balance of care from hospitals to integrated primary and community-based services

• Seize every interaction as an opportunity to focus on wellness
Invest in our people

We will:

• Engage with clinicians to participate in leadership; and the planning, prioritisation and delivery of quality healthcare

• Be known as the best place to work, volunteer, teach, learn and grow

• Commit to and be accountable by demonstrating and living our CORE values and behaviours

CORE Values: collaboration, openness, respect and empowerment
Together in partnership

We will:

• Collaborate with others to create an interconnected system of healthcare

• Involve communities and consumers in decision-making about healthcare

• Coordinate and integrate care for populations with the greatest needs, recognising that health and social outcomes are interdependent
Aspire to excellence

We will:

• Generate and proactively implement better ways of working, informed by research and innovation, using leading technologies

• Meet or exceed the expectations of consumers in all care settings

• Maintain an unyielding focus on quality and safety
Our Region

The Murrumbidgee

Our Community

MLHD provides a range of public health services to the Riverina and Murray regions of New South Wales, Australia.

We provide services across a geographic area of approximately 125,561 square kilometres, and around 240,724 residents live within District. [ABS Estimated Resident Population, June 2014]

People of Aboriginal and Torres Strait Islander heritage make up 4.1 per cent of the population. [ABS Census 2011]

We employ over 3,500 staff and operate 31 hospitals. We are supported by a number of volunteers and Local Health Advisory Committees (LHACs).
Planning Context

Strategic Plans often try to be “all things to all people”.

In developing this plan, MLHD has chosen to focus concerted attention on selected priorities to make a tangible impact on health and wellbeing. These priorities will be encapsulated in annual planning and prioritisation of effort.

The vision of this plan and associated values, priorities and foundations shape planning in MLHD. MLHD has developed The Murrumbidgee Action Plan (The MAP) and a number of Clinical Services Plans. The MAP seeks to quicken the pace of implementation by outlining a prioritised program of work for model of care development and service reconfigurations, enhancing clinical engagement and building the system’s capacity and capability to lead and effect change.

We recognise Commonwealth and New South Wales government priorities and the need to deliver our commitments.

The position of the Strategic Plan in relation to other planning documents and Frameworks is demonstrated in Figure 1 (page 19).
Figure 1

Key NSW Plans and Priorities

NSW: Making it Happen

NSW State and Rural Health Plans

Murrumbidgee Local Health District Plans and Priorities

MLHD Strategic Plan 2016 – 2021

Chief Executive’s Goals

The Murrumbidgee Action Plan (The MAP)

Annual Operational Plan(s)
- Clinical Services Plans
- Services / Facility Plans
- Asset Strategic Plan
- Research & Innovation Strategic Plan

Figure 1