The Operations Directorate is responsible for providing a full range of health care services across the Murrumbidgee Local Health District. Primary responsibilities include providing care to those who are acutely unwell, and those with chronic illnesses and aged care residents. The Operations Directorate oversees responsibility for the physical resources required to provide these services, including equipment maintenance and servicing, as well as minor capital works projects.
Organisational Chart
REGIONAL CLUSTERS

Note: Site Managers have dotted professional reporting relationship to the MLHD Executive Director of Nursing & Midwifery (EDONM)
Organisational Chart

GENERAL MANAGER OPERATIONS

- Executive Assistant

- TELEHEALTH MANAGER
- MANAGER PATIENT FLOW & TRANSPORT
- MANAGER ASSET & CLINICAL TECHNOLOGY
- MANAGER CANCER SERVICES & INNOVATION
- BUSINESS MANAGER MEDICAL IMAGING
- DISTRICT STERILISATION MANAGER
  
  - CLINICAL NURSE CONSULTANT CANCER SERVICES
Note: Site Managers have dotted professional reporting relationship to the MLHD Executive Director of Nursing & Midwifery (EDONM)
The Finance and Performance Directorate is responsible for providing Activity Based Management, Performance Management, Financial and Procurement services for the Murrumbidgee Local Health District. Services also include revenue Development and Improvement and Financial Projects and Support.
Organisational Chart
FINANCE & PERFORMANCE DIRECTORATE
CONTRACTS & PROCUREMENT UNIT

MANAGER CONTRACTS & PROCUREMENT SYSTEMS

- MANAGER PROCUREMENT SYSTEMS
- MANAGER CONTRACTS ADMINISTRATION
- CLINICAL PRODUCTS MANAGER
The Nursing & Midwifery Directorate leads the MLHD nursing and midwifery workforce ensuring high standards of clinical care and service provision, robust professional standards and a sustainable, skilled workforce. The Nursing & Midwifery Directorate supports and builds the capacity and capability of the nursing and midwifery workforce in collaboration with services, sites and other Directorates.

The N&M Directorate performs the following functions:

- Positively influence standards of care in the clinical setting by providing policy support, education and training, support practice improvement and innovation, showcasing achievements and monitoring outcomes.
- Lead and advocate for nursing and midwifery by ensuring active representation on committees, working groups, and forums.
- Recruit and retain a skilled nursing and midwifery workforce by promoting a positive and professional culture, working to ensure sufficient numbers and high quality student placements, assisting new graduate nurses and midwives through transition programs, providing a career structure developing both clinical and management expertise, assisting in access to high quality education and professional development opportunities, monitoring and advocating for fair workloads.
- Support the development of the profession and practice of nursing and midwifery by being aware of best practice standards, nursing curriculum development and the development and implementation of programs and positions to support the needs of our rural nursing workforce.
Our principle aim is to work with consumers and clinicians to build strong partnerships so that patient safety and quality is everyone’s business and we do it well. We also work with clinicians to roll out state wide programs which enhance patient care and clinical outcomes.
Organisational Chart

ORGANISATIONAL EFFECTIVENESS UNIT
The Organisational Effectiveness Unit (OEU) is responsible for guiding, designing, and influencing the whole of organisation capability and capacity to lead and effectively implement change. The Unit aims to achieve sustained improvements in clinical, service and operational areas by influencing organisational effectiveness, program and project management, planning and clinical redesign.
ALLIED HEALTH DIRECTORATE

The Allied Health Directorate has responsibility for Clinical Stream coordination for the District in relation to Aged Care, Rehabilitation, Dementia, Disability Services, Clinical Service Planning and Implementation.
The Medical Services Directorate is responsible for the provision of a number of support services across Murrumbidgee Local Health District. These include Pharmacy, Telehealth, and Blood Management. The work involves the development of policies, governance and accreditation to National Standards.

There are also involve many areas where new models of care are being developed (such as Telehealth) where the work is across multiple domains.

The Directorate also manages the Critical Care and Trauma Service directorates at a district level. The implementation of the surgical services plan is managed by Medical Services.

Medical Services is responsible for the Medical workforce across the district in professional matters. This includes recruitment, credentialing, performance monitoring and professional practice issues for all Staff Specialists, Visiting Medical Officers and Junior Medical Officers.
The Patient Flow and Transport Unit (PFTU) coordinates the timely transfer of patients between health facilities in the region. More than 2,800 transfers have been arranged since the unit was established in November. One of the key services provided by the unit is the Critical Care Advisory Service (CCAS) which connects Emergency Departments across the region with Critical Care Nurses and Doctors who can provide immediate advice and assistance.
ASSET & CLINICAL TECHNOLOGY MANAGEMENT UNIT
Asset Management Unit is responsible for all Capital Works, Property, Engineering, Biomedical Engineering and Asset Performance and Compliance.

The Unit’s key focus is on strategies for preventative and corrective maintenance, contracts management, asset strategic planning, property management, hazardous substances, budget and resource allocations.
The Information Services Unit (ISU) covers all facets of Information, Communication and Technology (ICT) for the LHD (in fact for both Murumbidgee and Southern NSW LHD’s). This includes support for core clinical systems and applications from patient admission through to full electronic medical record (eMR) for both the hospital environment and Community Health. It extends to supporting the infrastructure surrounding the clinical arena with everything from internal networks, wireless technologies, duress & paging systems, servers and related integration requirements that support clinical workflows all the way through to specialist areas such as digital operating theatres and Radiography applications.

The Information Services Unit also supports all desktop client requirements at the same time as promoting and supporting the usage of everything from our Intranet (SharePoint) for collaboration and access to current/accurate information, all the way through to TeleHealth (including video conferencing) to further strengthen positive outcomes for patients. Strategically, ISU includes a Project Management Office (PMO) that plans and delivers large scale rollout of clinical programs & projects across the District, managing the pipeline of activity that is core to our organisation.