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Murrumbidgee Local Health District (MLHD) meets its privacy obligations through appropriate governance and the provision of privacy information, training and support to staff.

Murrumbidgee Local Health District provides ongoing information, training and support to staff on privacy through:

- Mandatory privacy education for new and current staff on orientation via My Health Learning, Privacy Module 1: Know your Boundaries.
- Provision of privacy awareness sessions on-site to staff.
- Provision of legislation, policy and compliance support and advice to staff in relation to privacy matters via the Privacy Contact Officer.
- Access to the Health Information Privacy Leaflet for Patients published by NSW Health. This is available to all patients/clients attending a MLHD facility.
- Privacy posters displayed in health services
- Staff access to the Information Privacy Leaflet for Staff published by NSW Health.
- Privacy audits of access to information systems.
- A privacy intranet website with contact information for the Privacy Contact Officer.


Ongoing privacy support, information and education will be provided by the Privacy Contact Officer.

Internal Review

The Privacy and Personal Information Protection Act 1998 provides a formalised structure for managing privacy complaints relating to this Act and to the Health Records and Information Privacy Act 2002.

No applications for internal review were received by MLHD for 2016-17.

Alexandra Toth
Privacy Contact Officer
4 October 2017