

# Chief Executive Goals 2016-2017

Wellness is our Goal • Excellence is our Passion • Our People are Our Future

## Our People Our Culture

- Increase the level of employee engagement to 75% as measured by the 2016 *YourSay People Matter Employee Survey*.
- Reduce workplace injuries to achieve no harm to anyone, anytime at MLHD as measured by Lost-Time Injury Frequency Rates.
- Increase the Aboriginal workforce as a proportion of the total workforce to over 3%.

## Our Patient Safety

- Deliver consistent, safe and reliable clinical services through clinician leadership:
  - a) Reduce falls equal to or less than 3.5 per 1000 bed days in patients aged 65 years and over (or 45 years and over for Aboriginal and Torres Strait Islander people).
  - b) Reduce hospital acquired pressure injuries equal to or less than 0.3 per 1,000 bed days.
  - c) Increase rapid response calls to greater than 17.5 per 1,000 acute separations.
- Improve safety and quality in the following outcome measures by reducing:
  - a) Staphylococcus Aureus Bloodstream Infections (SA-BSI) equal to or less than 2 per 10,000 occupied bed days.
  - b) Average duration of mental health seclusion to less than 4 hours.
  - c) Mental health acute seclusion rate to less than 6.8 per 1,000 bed days.

## Our Focus on Wellness

- Increase referrals to the *Quit for New Life Program* across all MLHD Maternity Services by 10%.
- Deliver the *Healthy Children's Initiative – Children's Healthy Eating and Physical Activity Program* (centre based early childhood service sites; and primary school sites), with 70% of sites meeting 80% of practices.
- Increase health professional referrals to the *Get Healthy Information and Coaching Service* by 100%.
- Eliminate the sale of sugary drinks from all MLHD facilities and sites by 31 December 2016.

- Reduce the number of potentially preventable hospitalisations of total admissions by 10%.

## Our Services

- Achieve 70% of patients rating their overall care as very good in Bureau of Health Information patient experience surveys; and the Mental Health Consumer Experience Measure (YES).
- Improve service levels in hospitals by achieving:
  - a) Transfer of Care for patients transferred from Ambulance to Hospital in equal to or less than 30 minutes, for greater than or equal to 90% of patients.
  - b) Emergency Treatment Performance for patients with total time in ED in equal to or less than 4 hours, for greater than or equal to 81% of patients.
  - c) No (0) patients staying in the ED for longer than 24 hours.
- Achieve Elective Surgery Access Performance targets with patients admitted within the clinically appropriate times:
  - a) Equal to 100% (Category 1);
  - b) Greater than or equal to 97% (Category 2);
  - c) Greater than or equal to 97% (Category 3); and
  - d) No (0) Overdue Elective Surgery Patients.
- Increase Hospital in the Home admitted activity across MLHD by 2.5%.
- Improve Aboriginal Health Outcomes by reducing:
  - a) Unplanned hospital readmissions within 28 days of discharge for Aboriginal persons by 10%.
  - b) Unplanned emergency representations to same ED within 48 hours for Aboriginal persons by 10%.
  - c) Aboriginal inpatients who were discharged against medical advice to less than 1%.
- Increase Domestic and Family Violence Routine Screening by 10% in antenatal, child and family, mental health and drug and alcohol services.

## Our Community

- Transition 51% Chronic Disease Management Program enrollees into Integrated Care.

## Our Resources

- Financial results achieve zero variance to expenditure budget and own source revenue is matched to budget.

Collaboration • Openness • Respect • Empowerment